WIN 2008 64 BIT AND ORACLE 64 BIT/ORALCE CLIENT

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6.7 Repository creation fails on Windows 2008 R2 with Oracle 11.2 "failed to gather all accessible tablespace names"

**Symptoms**

Repository creation will fail, during database creation, specifically during "gathering all accessible tablespace names from the selected database" and the server configuration program will display an error such as:

Error - The installer failed to gather all accessible tablespace names from the selected database Detail error information:  
Please read error log .\Documentum\product\6.7\install\dmadmin.ServerConfigurator.log for more information.

The ServerConfigurator.log does not contain any further information.

**Background:**

On Windows 2008 R2, for an Oracle DB, you must use the Oracle Client Tools 11.2 because previous versions of client tools do not support Windows 2008 R2 and cannot be installed.

**Cause**

The server configuration program is looking for sqlplus.exe in the bin directory of the database client application location.

e.g. C:\oracle\product\11.2.0\client\_1\bin\

But in Oracle client 11.2, sqlplus.exe is in the root of the database client application location.

e.g. C:\oracle\product\11.2.0\client\_1\

**Resolution**

Copy the file sqlplus.exe from the root of the database client application location to the bin folder.

e.g. copy:

C:\oracle\product\11.2.0\client\_1\sqlplus.exe

to:

C:\oracle\product\11.2.0\client\_1\bin\sqlplus.exe

This should resolve the "failed to gather all accessible tablespace names" error.